

Sent: Friday, July 23, 2004

Subject: What a great job Retta did!!!

Dear Retta,

We just wanted to tell you how much we enjoyed the women's self-defense presentation. It was **very** informative, interesting, and you also made it very *entertaining*. All of the ladies who attended really enjoyed the presentation and left talking about it.

We want to be able to do this on a fairly regular basis. We always have new members and new locations opening. It's a presentation that everyone should hear.

Thanks again for a great job. We really appreciate you being here.

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