



October 5, 2004

Retta Shealey
Lead Instructor
Women's Safety Education Group

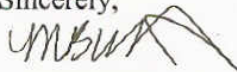
Dear Retta,

Oh behalf of the Sheraton Midtown Atlanta Hotel, I would like to thank you for taking the time to present to our associates about women's safety. I speak for all of the attendees of the seminar when I say that the presentation was very informative and provided us with some useful techniques and guidelines in order to protect ourselves on a day-to-day basis.

Other attendees mentioned to me that they felt more confident after seeing your presentation and that they felt better prepared for any dangerous situation they could possibly find themselves in.

Thanks again for sharing all of your knowledge and skills with us.

Sincerely,



Meredith Butler
Human Resources Coordinator